



JUBILEE MISSION COLLEGE OF NURSING, THRISSUR

JUBILEE MISSION HOSPITAL TRUST- Archdiocese of Trichur (KUHS- QAS A Grade & NAAC Accreditted)



CRITERION 6 GOVERNANCE LEADERSHIP AND MANAGEMENT





6.5 Internal Quality Assurance System





6.5.3. Reports of Feedback from Stakeholders



IQAC STUDENT FEEDBACK- 2023-24

INTRODUCTION:

Quality is the keystone for maintaining standards in education. The IQAC aims to assess the quality of the edication delivered by the Jubilee Mission College of Nursing. The tool used to collecting student feedback covers all the aspects including campus facilities, professional and personal development rendered for students. To attain this aim, feedback has been collected through online modefor the academic year 2023-24. The detailed report is depicted below

Qn.	Components	Excellent	Very Good	Good	Average	poor
No		%	%	%	%	%
1	Office administration	10.8	32	45.6	10.8	0.8
2	Drinking water facility.	18.3	36.1	36.9	7.5	1.2
3	Reprographic facility.	8.3	28.6	52.3	10.4	0.4
4	Extracurricular & Co curricular activities	12	24.9	40.7	21.6	0.8
5	Toilet/ washrooms facility.	9.5	22.8	41.9	21.2	4.6
6	Institutional activities to instill patriotic feeling.	12	22	51	13.7	1.2
7	Green & Eco-friendly campus.	17	29	40.2	13.3	0.4
8	Classroom cleanliness & maintenance	14.9	35.3	44.8	4.6	0.4
9	Grievances redressal	9.5	21.2	45.2	22.4	1.7
10	Institutional safety measures	12.9	28.6	48.1	8.7	1.7
11	Opportunity to provide patient care in diverse settings	18.7	32.8	44.8	3.7	0
12	Strategies to improve your communication skills	16.2	32.4	41.9	9.5	0
13	Team spirit in the campus	12.9	32	39.4	14.1	1.7
14	Opportunities in the campus to grow as a global citizen	10.8	27.8	48.1	12.4	0.8
15	Counseling services	7.9	25.3	39.4	22.4	5
16	Support provided for professional skill development	11.2	30.7	44.8	11.2	2.1

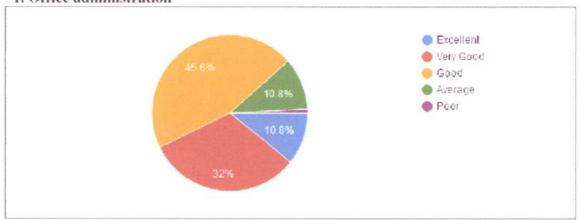
STUDENT FEEDBACK

2023-2024

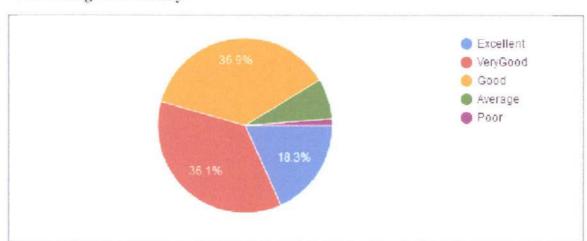
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17	Campus experience evoked my social responsibility.	10.8	27.8	47.3	12	2.1
18	Programs to nurture human values	10.4	27.4	47.3	14.9	()
19	Support & guidance provided by the mentor.	10.8	32.4	40.7	15.8	0.4
20	Institutional efforts to identify my innate talents.	9.1	27	46.1	14.9	2.9

1. Office administration



2. Drinking water facility.

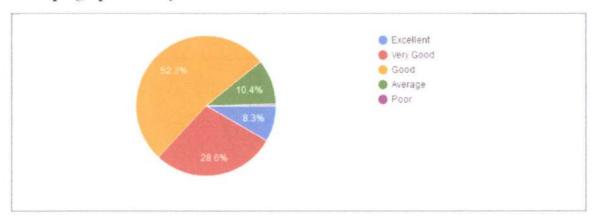


STUDENT FEEDBACK

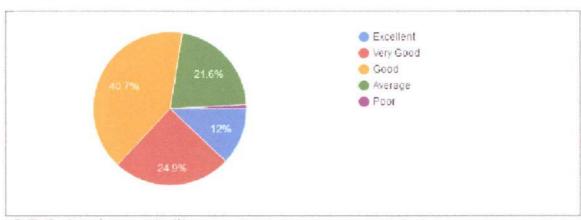
2023-2024

Angelay Holdy

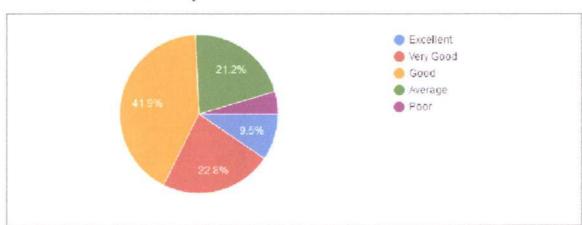
3. Reprographic facility.



4. Extracurricular & Co curricular activities



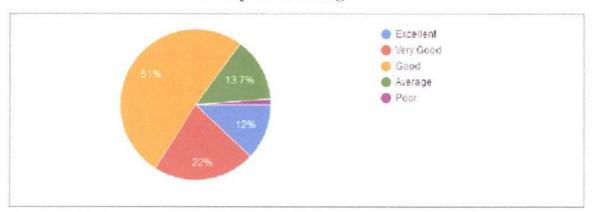
5. Toilet/ washrooms facility.



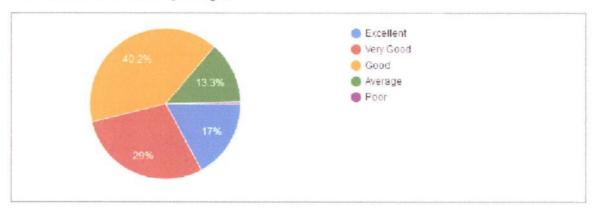
STUDENT FEEDBACK 2023-2024

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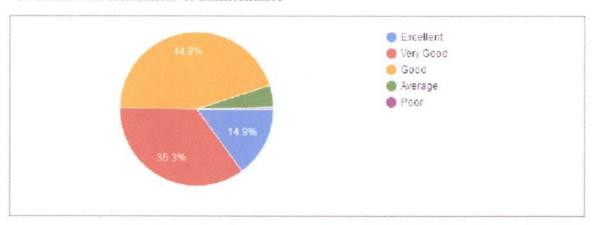
6. Institutional activities to instill patriotic feeling.



7. Green & Eco-friendly campus.



8. Classroom cleanliness & maintenance

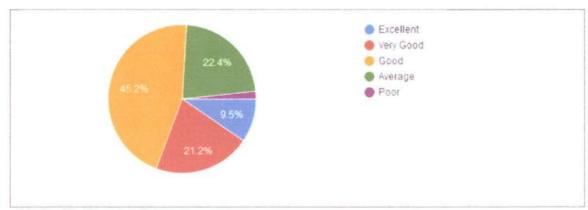


STUDENT FEEDBACK

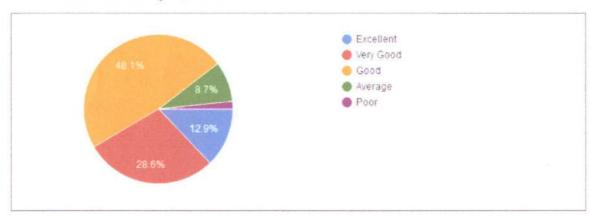
2023-2024

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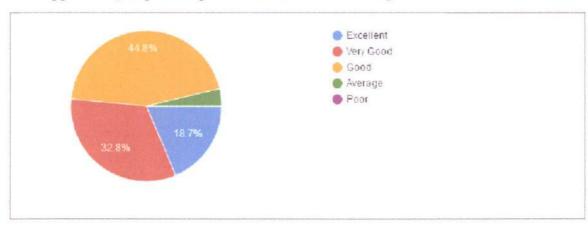
9. Grievances redressal



10. Institutional safety measures



11. Opportunity to provide patient care in diverse settings

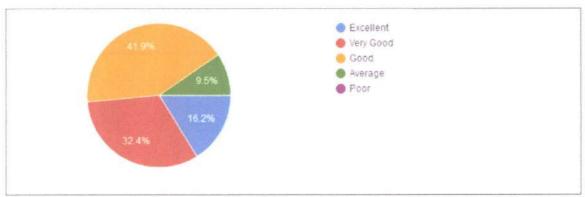


STUDENT FEEDBACK

2023-2024

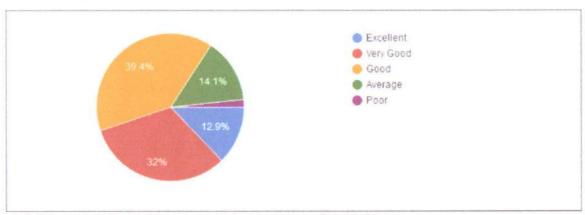
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12. Strategies to improve your communication skills

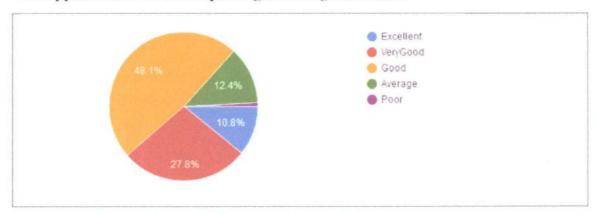


13. Team spirit in the campus

STUDENT FEEDBACK



14. Opportunities in the campus to grow as a global citizen

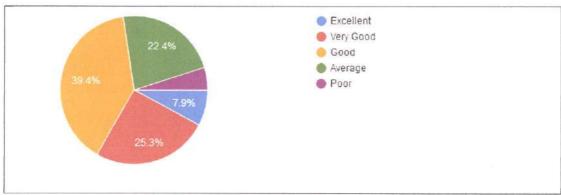


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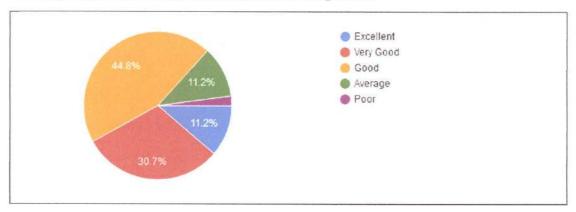
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2023-2024

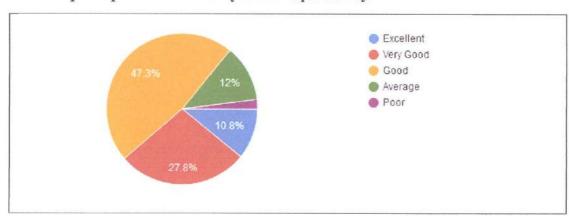
15. Counseling services



16Support provided for professional skill development..



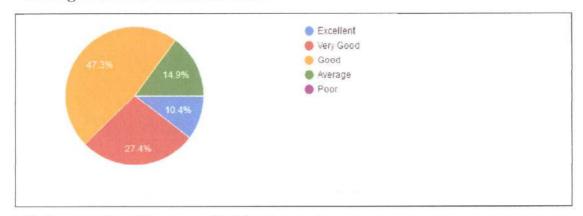
17. Campus experience evoked my social responsibility.



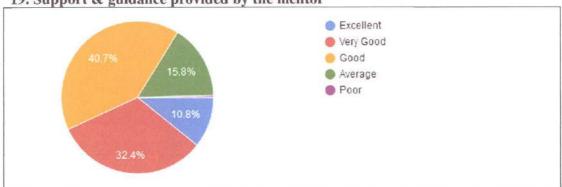
STUDENT FEEDBACK 2023-2024

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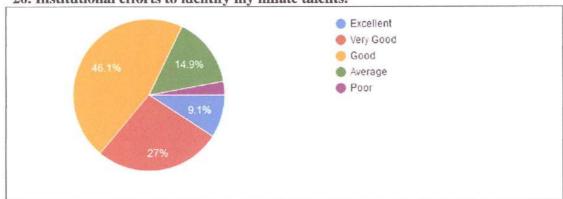
18. Programs to nurture human values



19. Support & guidance provided by the mentor



20. Institutional efforts to identify my innate talents.

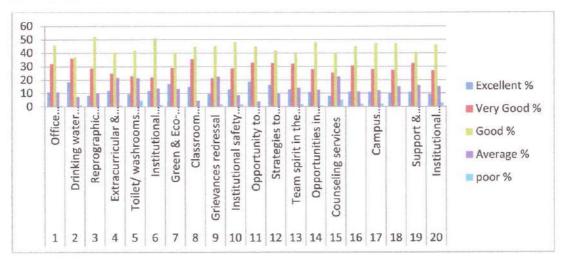


STUDENT FEEDBACK 2023-2024

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CONCLUSION



The analysis of feedback shows that more than 52.3% have good opinion towards repographic facility. 35.3% have verygood opinion about classroom cleanliness. 4.6% have poor opinion about washroom and toilet facilty.

To increase 52.3% of good spinion on reprographie facility to 65% by 2025
To increase 35.3% very good spinion on Jobs 2025
To increase 35.3% very good spinion on Jugardan elembines to 50% by 2025

PRINCIPAL

lubilee Mission College of Nursing THRISSUR - 680 005

COLLEGE Date THRISSUR

STUDENT FEEDBACK

IOAC FACULTY FEEDBACK-2023-24

INTRODUCTION:

Faculty are directly responsible for the delivery of education and support services to students and foster educational excellence. The IQAC aims to assess the quality of the education and support services delivered by the Jubilee Mission College of Nursing and set quality bench marks. The tool used for collecting faculty feedback covers all the aspects including academic and administrative performance, societal commitment, intellectual stimulation, student performance, Research culture and updation of teacher profile. To attain this aim, feedback has been collected through google online, mode from 26 faculty members of JMCON for the academic year 2023-24. The detailed analysis report is depicted below

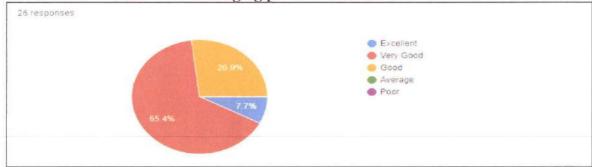
No. of faculty members: 26

Qn.	C	Exc	cellent Very Good		Good	Good		Average		poor	
No	Components	No	%	No	%	No	%	No	%	No	%
1	Academic freedom in discharging professional duties	2	7.7	17	65.4	7	26.9	0	0	0	0
2	Teachers role in continuing curriculum development	3	11.5	15	57.7	7	27	1	3.8	0	0
3	Adopts effective method for dealing with clerical matters related to teaching learning process (for teachers).	2	7.7	9	34.6	11	42	3	12	1	3.8
4	ICT facilities available for academic & administrative functions	2	7.7	10	38.5	10	39	4	15	0	0
5	Institutional efforts for students to establish class values	5	19.2	14	53.8	4	15	3	12	0	0
6	Students sensitized with social issues & opportunity to learn from community services.	4	15.4	13	50	9	35	0	0	0	0
7	Energy conservation practices	5	19.2	8	30.8	11	42	2	7.7	0	0
8	Strategies that promote critical, creative and evaluative thinking	4	15.4	11	42.3	10	39	1	3.8	0	0

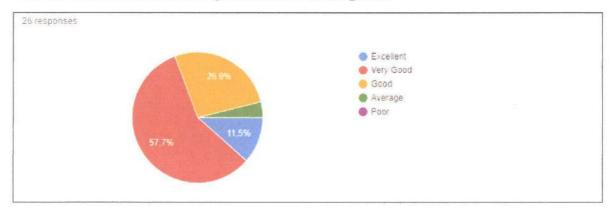
9	Manages student misconduct promptly and resolves conflict and crises effectively.	4	15.4	8	30.8	10	39	4	15	0	C
10	Impartial treatment of students.	4	15.4	12	46.2	8	31	2	7.7	0	(
11	Clinical skill development & competency level of students.	6	23.1	11	42.3	9	35	0	0	0	(
12	Promptness in review & discussing academic assignments of students	5	19.2	12	46.2	7	27	2	7.7	0	(
13	Demonstrates positive classroom results and trends.	6	23.1	13	50	7	27	0	0	0	(
14	Adequacy of Counselling services	5	19.2	8	30.8	11	42	2	7.7	0	(
15	Scholarships for deserved students	7	26.9	10	38.5	9	35	0	0	0	(
16	Students are competent to achieve higher education & gain employment.	7	26.9	10	38.5	8	31	1	3.8	0	(
17	Research culture in the institution to take up community oriented projects	7	26.9	8	30.8	10	39	1	3.8	0	(
18	Infrastructure & resources for research in the campus	8	30.8	6	23.1	9	35	3	12	0	(
19	Access to update with newer teaching techniques & methodology	5	19.2	12	46.2	8	31	1	3.8	0	(
20	Opportunity to attend workshops/seminars/conferences	9	34.6	9	34.6	8	31	0	0	0	(

Academic & administrative performance

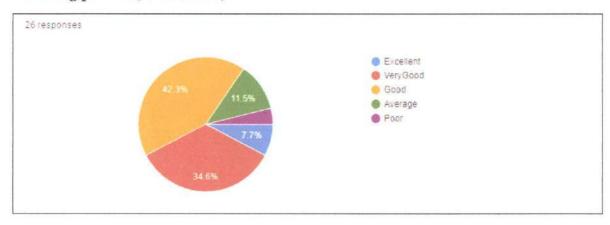
1. Academic freedom in discharging professional duties



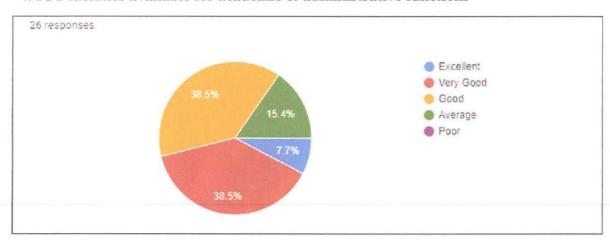
2. Teachers role in continuing curriculum development



3. Adopts effective method for dealing with clerical matters related to teaching learning process (for teachers).

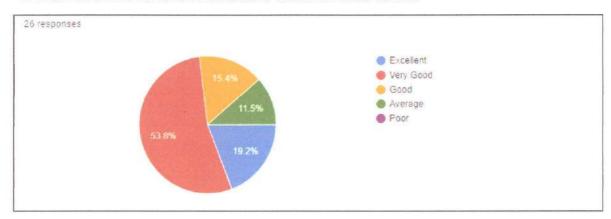


4. ICT facilities available for academic & administrative functions

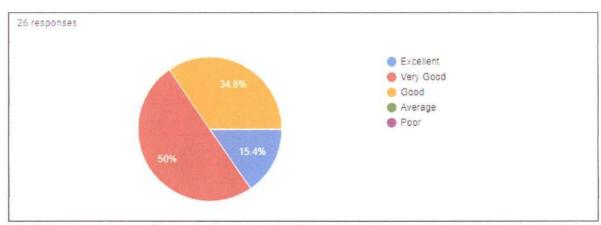


Societal commitment

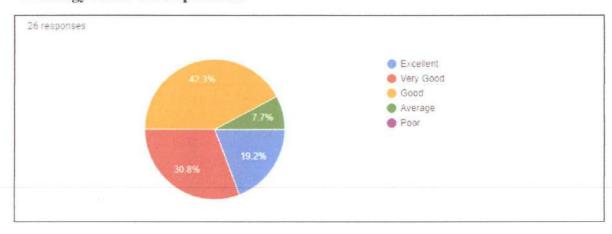
5. Institutional efforts for students to establish class values



6. Students sensitized with social issues & opportunity to learn from community services

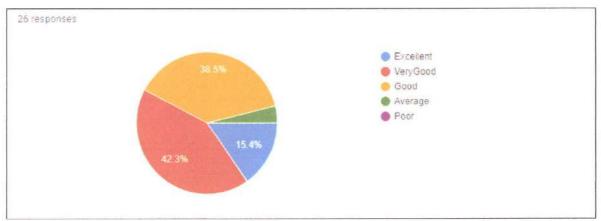


7. Energy conservation practices

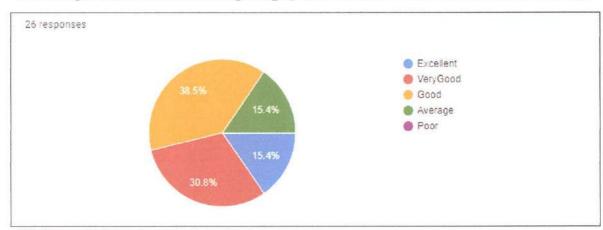


Intellectual stimulation & learning experience

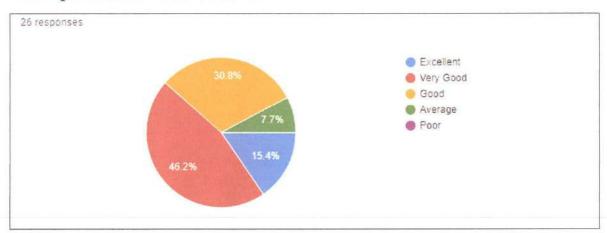
8. Strategies that promote critical, creative and evaluative thinking



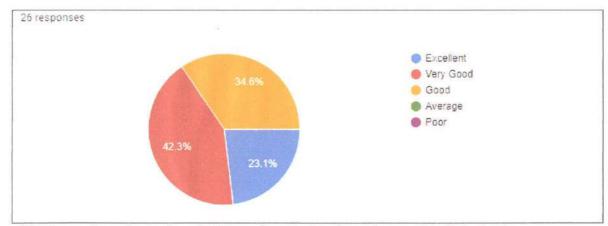
9. Manages student misconduct promptly and resolves conflict and crises effectively.



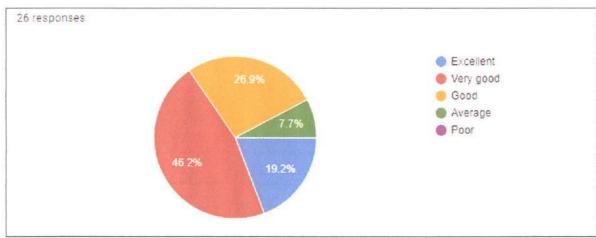
10. Impartial treatment of students.



11. Clinical skill development & competency level of students.

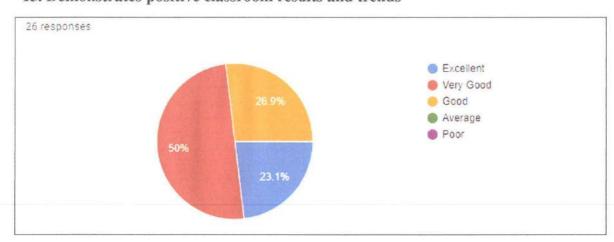


12. Promptness in review & discussing academic assignments of students

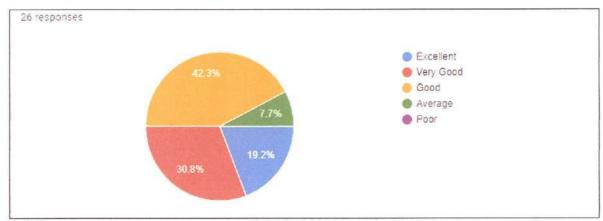


Student performance

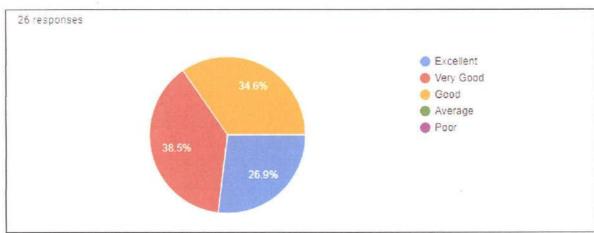
13. Demonstrates positive classroom results and trends



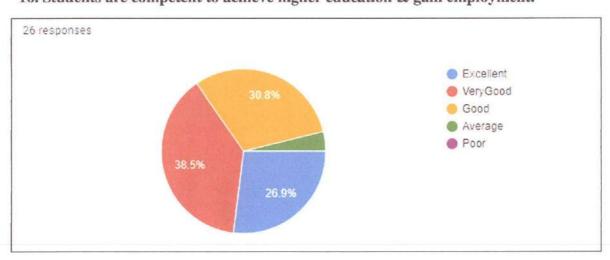
14. Adequacy of Counselling services



15. Scholarships for deserved students

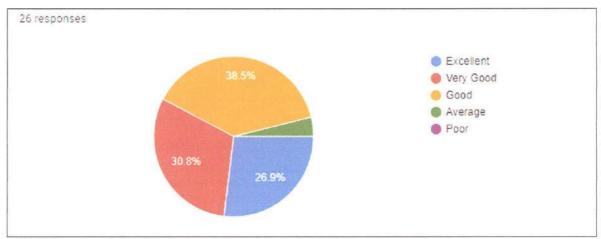


16. Students are competent to achieve higher education & gain employment.

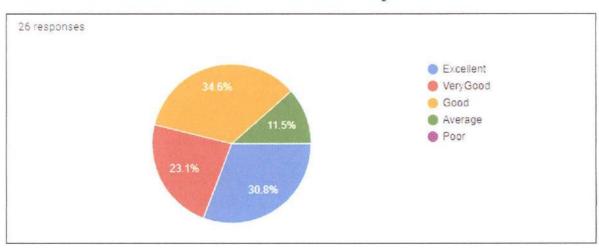


Research culture & Updation of teacher profile

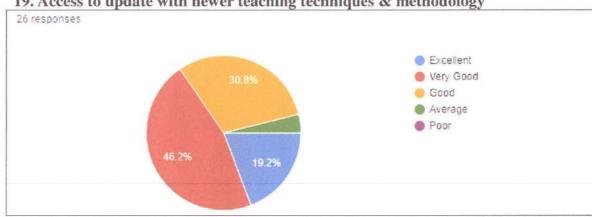
17. Research culture in the institution to take up community oriented projects



18. Infrastructure & resources for research in the campus

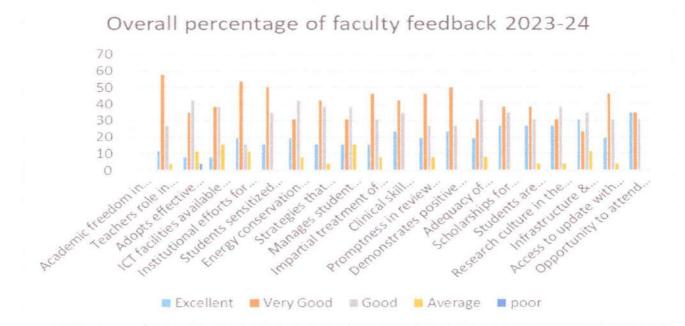


19. Access to update with newer teaching techniques & methodology





CONCLUSION



The analysis of feedback shows that more than 30 % teachers have excellent opinion about the infrastructure and resources for research. More than 50 % have very good opinion about academic freedom, student sensitization with social issues, Teacher's role in continuing curriculum development, Institutional efforts for students to establish class values. More than 40% have very good opinion about Adopts effective method for

dealing with clerical matters related to teaching learning process (for teachers). Energy conservation practices, Adequacy of Counselling services of them (63%) marked very good about institutional efforts to maintain class values. 15.4% have expressed average opinion about ICT facility and management of student misconduct. Only few, that is 3.8% of teachers expressed poor opinion about method for dealing with clerical matters related to teaching learning process & infrastructure & resources for research in the campus.

Jubilee Mission College of Nursi Principal
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IQAC PARENT FEEDBACK- 2023-24

INTRODUCTION:

The Parent feedback are the vital part of every institution. It provides us with the insights ,opinion, and suggestions which plays a significant role in shaping our institution. It help the institution to maintain a good parenteral engagement which helps to know more about the concerns on the students experience with us. The following feedback enable us to provide a better service and for the future growth.

No. of faculty members: 26

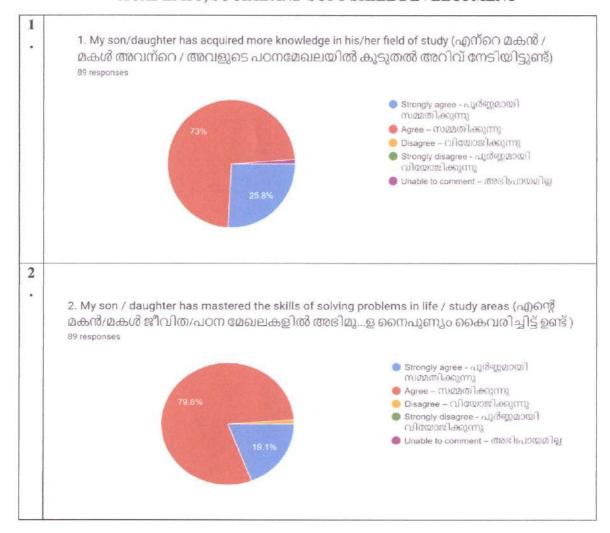
Qn. No	Components		ongly gree	Agree		Disagree		Strongly disagree		t	able o ment
		No	%	No	%	No	%	No	%	No	%
1	My son/daughter has acquired more knowledge in his/her field of study	23	25.8	65	73	0	0	0	0	1	1.1
2	My son / daughter has mastered the skills of solving problems in life / study areas	17	19.1	71	79.8	0	0	0	0	1	1.1
3	He/she has become more of a self-learner recently	31	34.8	56	62.9	0	0	0	0	2	2.2
4	He/she is more concerned about his/her contributions to the society	24	27	63	70.8	1	1.1	0	0	1	1.1
5	The arts, culture and sports activities organized by the college help in the growth of my son / daughter	28	31.5	56	62.9	2	2.2	0	0	3	3.4
6	The curriculum of the university is adequate for the present nursing profession	18	20.2	68	76.4	0	0	1	1.1	2	2.2
7	social environment existing in the college contributes to the overall development of my son/daughter	24	27	59	66.3	4	4.5	0	0	2	2.2
8	The knowledge, skills and time-bound approach of college faculties contribute to the upliftment of students	26	29.2	61	68.5	0	0	0	0	2	2.2

PARENT FEEDBACK 2023-2024



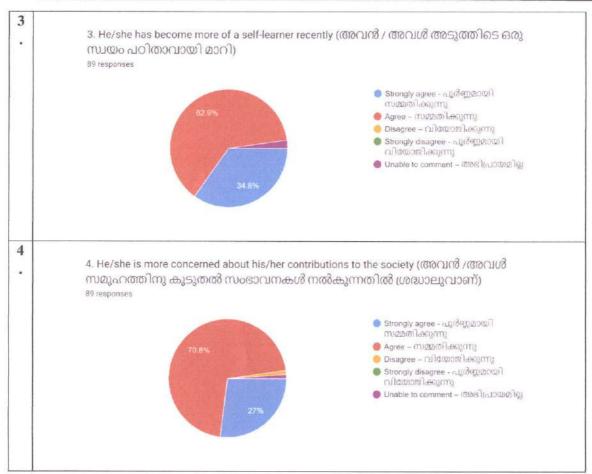
I am pleased that the college authorities are keeping me informed 9 23 25.8 60 4.5 0 2 2.2 67.4 4 0 of the progress of the child's academic / extracurricular activities All the physical facilities provided by the college such as library, labs, 10 33 37.1 53 59.6 1 1.1 1.1 1 1.1 1 hospital, hostel and transportation

ACADEMIC, SOCIAL AND SOFT SKILL DEVELOPMENT

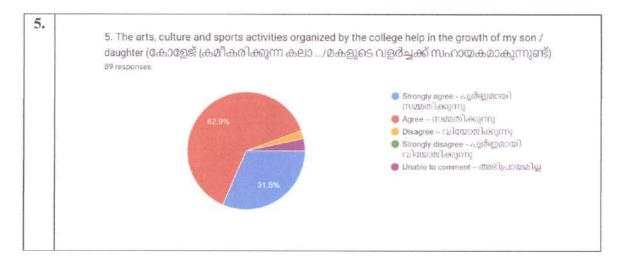


help my child to study.



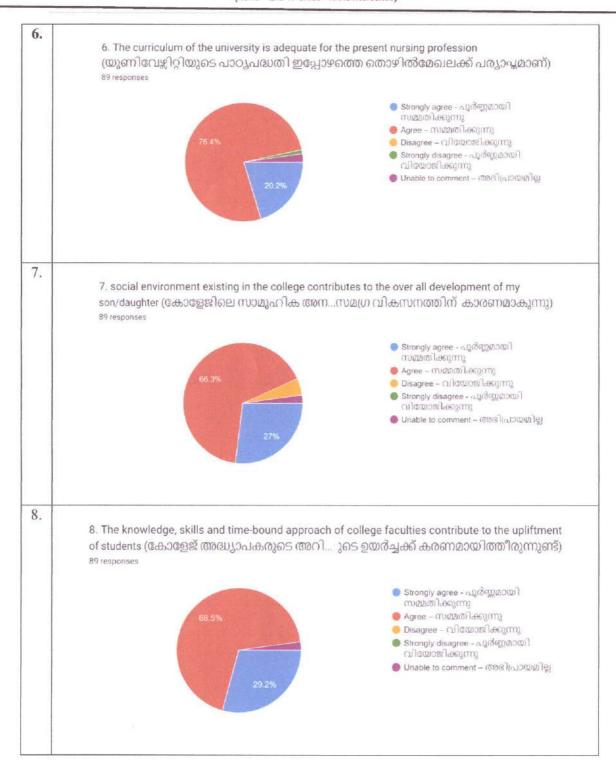


COLLEGE ADMINISTRATION / FACULTY

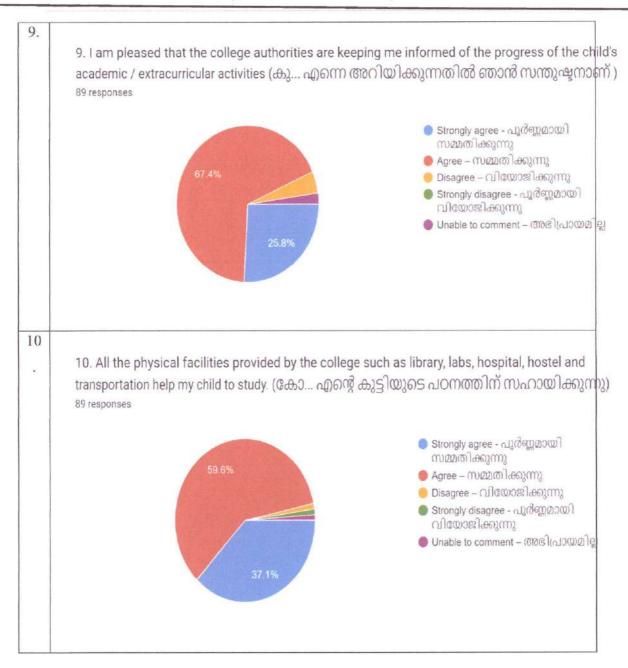


PARENT FEEDBACK

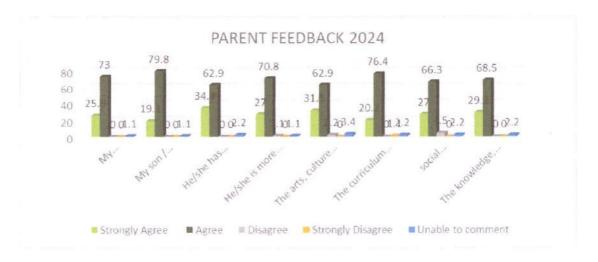




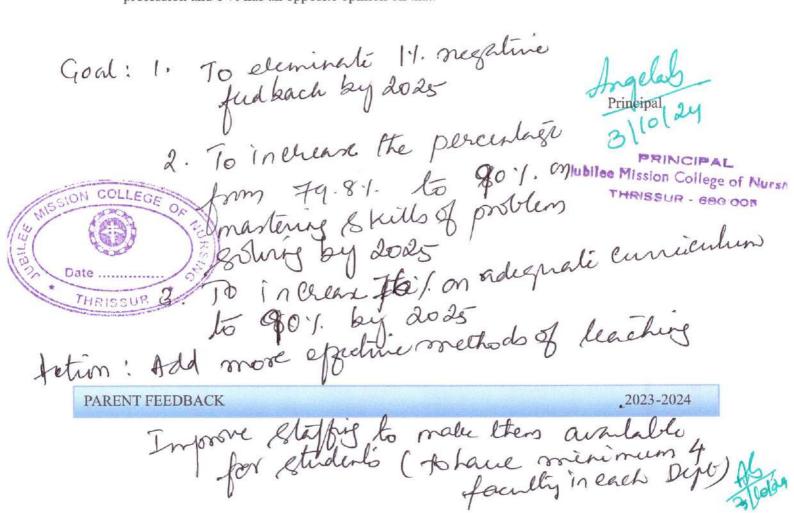




CONCLUSION:



The analysis of feedback shows that more than 79.8% has marked that their son/daughter has mastered the skills of solving problems in life / study areas. More than 76% says that the curriculum of the university is adequate for the present nursing profession and 1 % has an opposite opinion on that.



IQAC ALUMNI FEEDBACK- 2023-24

INTRODUCTION:

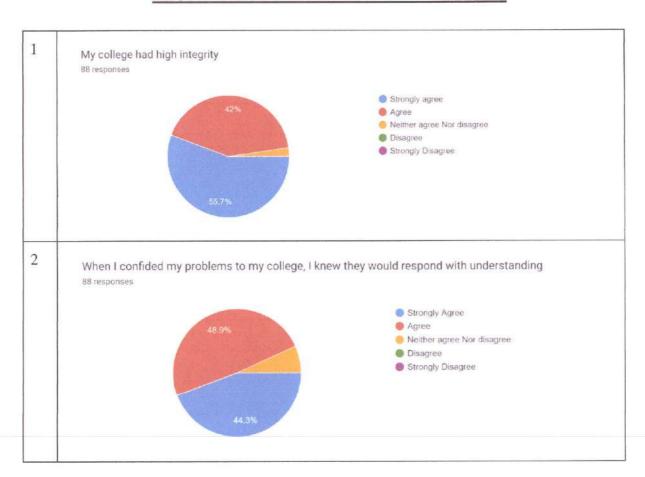
The Internal Quality Assurance cell regularly collects feedback from the alumni every year to enhance the quality of education and the overall institutional growth. This feedback provides the perspectives of our alumni which are evaluable for the future development of our institution

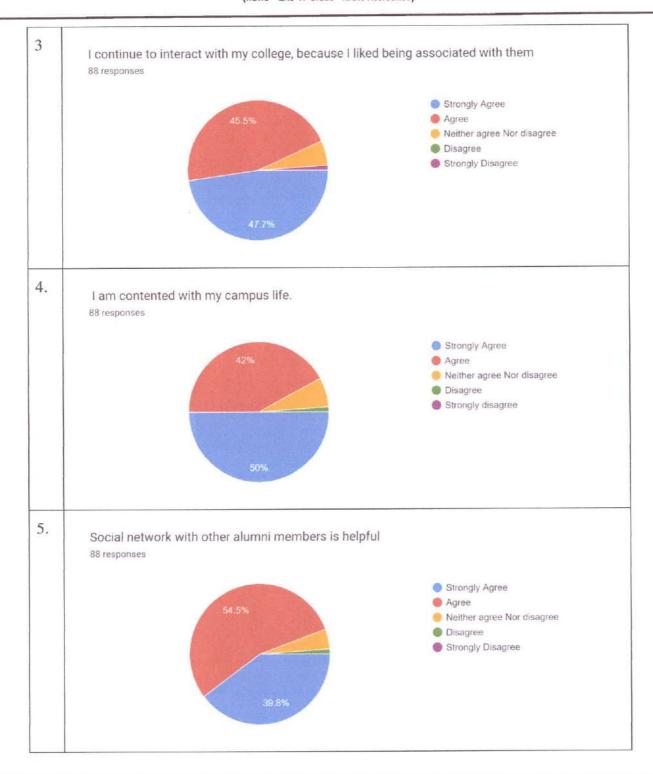
No. of alumni members: 88

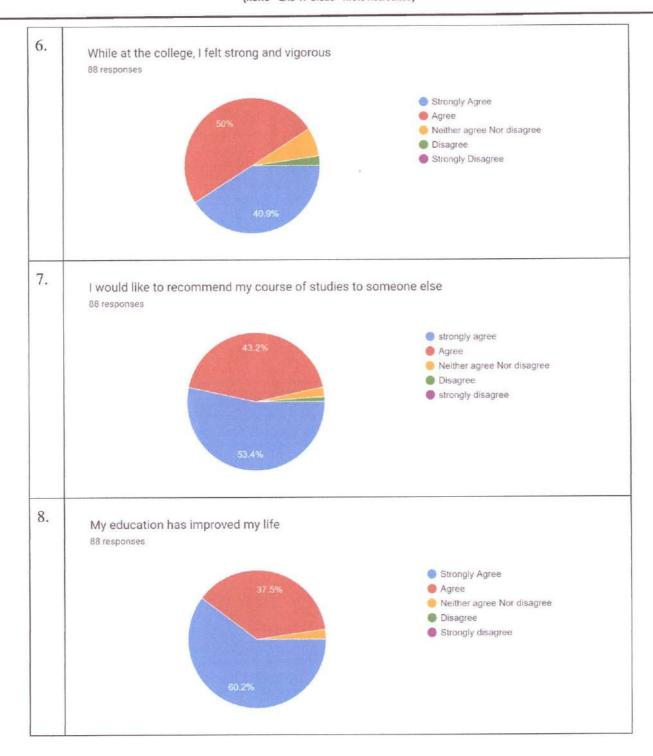
Qn. No	Components	Strogly agree Agree			r agree sagree	Disagree			ogly gree		
			%	No	%	No	%	No	%	No	%
1	My college had high integrity	49	55.7	37	42	2	2.3				
2	When I confided my problems to my college, I knew they would respond with understanding	39	44.3	43	48.9	6	6.8				
3	I continue to interact with my college, because I liked being associated with them	42	47.7	40	45.5	5	5.7			1	1.1
4	I am contented with my campus life.	44	50	37	42	6	6.8	1	1.1		
5	Social network with other alumni members is helpful	35	39.8	48	54.5	4	4.5	1	1.1		
6	While at the college, I felt strong and vigorous	36	40.9	44	50	6	6.8	2	2.3		
/	I would like to recommend my course of studies to someone else	47	53.4	38	43.2	2	2.3	1	1.1		
8	My education has improved my life	53	60.2	33	37.5	2	2.3				
9 1	Learning experience gained during college life is relevant in real life	45	51.1	41	46.6	1	1.1	1	1.1		
-10 1	Skill set achieved during training period is helpful in current job	50	56.8	36	40.9	2	2.3				

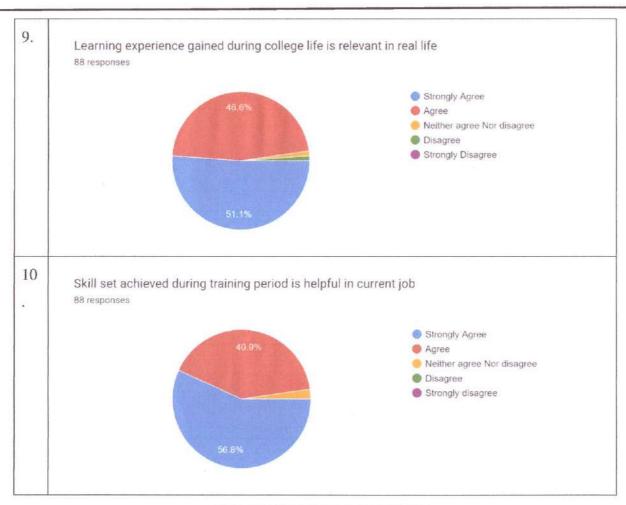
S1.)	les	No		
No		No	%	No	%	
1	Do you feel proud to be Alumnus/Alumna of JMCON?	86	97.7	2	2.3	
2	Do You recommend Jubilee Mission College of Nursing to someone else	85	96.6	3	3.4	
3	Would you be interested in giving inspirational talk to your juniors?	59	67	29	33	
4	Do you receive regular updates from the college through Mail/social media like Facebook?	78	88.6	10	11.4	
5	Are you willing to contribute for the development of the college?	76	86.4	12	13.6	

ALUMNI ENGAGEMENT AND RELATIONSHIP

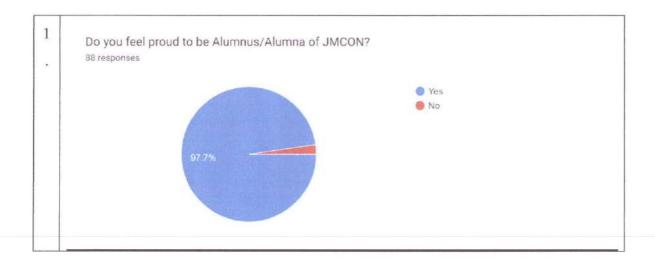




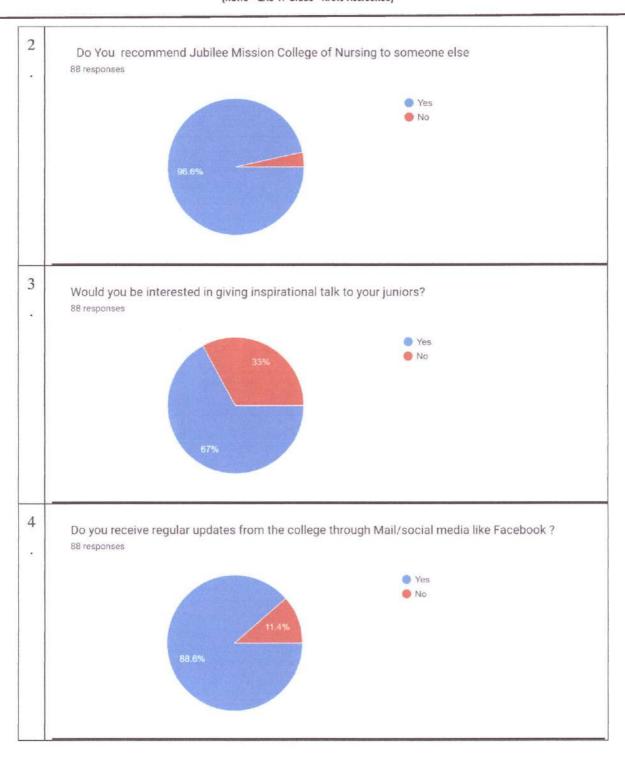


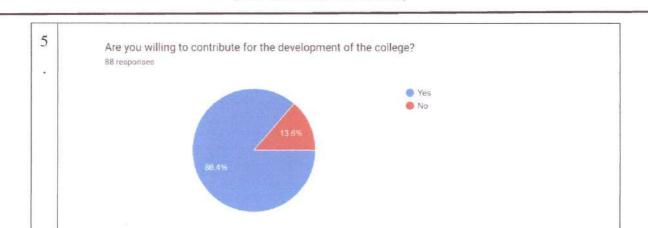


COLLEGE DEVELOPMENT

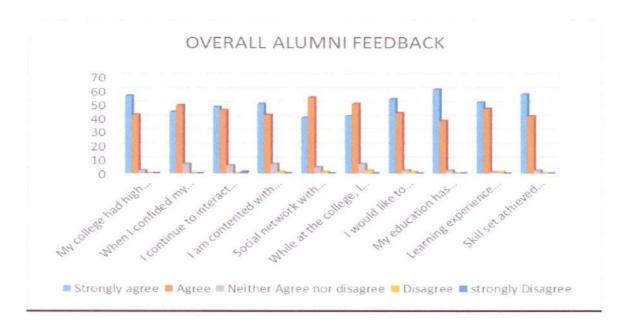


ALUMNI FEEDBACK





OVERALL FEEDBACK:



CONCLUSION:

Most of the alumni 60.2% has mentioned that their education at Jubilee mission college of nursing has improved their life. 97% has mentioned that they would recommend the

institute to others.

Principak jubilee Mission College of Nurslag

THRISSUR - 680 005

2023-2024

ALUMNI FEEDBACK

To improve the % on improved life from 60% - 75% in 2024
To improve the % on Recoming Jubile to others from 97%. - 100% in 2024.



STUDENT FEEDBACK 2023-2024

SI. No	Feedback report	Suggestions/Recommendations	Action taken report
1.	4.6% have poor opinion about washroom and toilet facility. 2.1 % have poor opinion about professional skill development.	A teaching session can be arranged for the cleaning staff	A quality related session was conducted for the cleaning staff

Goals. 070 hedre 4.61 poor opinion (wash room)

to 01.

Dro hedre 2.11. pour opinion (porfessional

suil by 01.

Spill by 01.

Date Date

Jubilee Mission College of Mursing THRISSUR - 680 005

FACULTY FEEDBACK 2023-2024

Sl. No	Feedback report	Suggestions/Recommendations	Action taken report
1.	Faculty feedback survey shows that 3.8% poor opinion about dealing with clerical matters. 15% have average opinion about ICT facility	LCD projector can be placed in the center of the classrooms	The LCD projector is placed in the center of all classrooms. Clerical staffs trained

Cyoal: To improve the opion about elevicals frequency Principal

Tet facility by reducing Principal

the of an poor opinion on elevical principal

dealing from 3.8%.— 1%.

Thrissur-6800000

Thought Fet facility from 15%.— 8%.

About Tet facility from 15%.— 8%.

FACULTY FEEDBACK

IN COLLE

2023-2024



ALUMNI FEEDBACK 2023-2024

SI. No	Feedback report	Suggestions/Recommendations	Action taken report
1.	60.2% has mentioned that their education at Jubilee mission college of nursing has improved their life	Provide various value added and add on courses to the students. Provide skill development program	Provided therapeutic communication session in bridge course to improve professional skill. Started German language to the students.



Principal

Jubilee Mission College of Nursing
THRISSUR - 680 008